भारत सरकार GOVERNMENT OF INDIA रेल मंत्रालय MINISTRY OF RAILWAYS (रेलवे बोर्ड RAILWAY BOARD)

No. 2019/TC(FM)/11/01

New Delhi, Dated 31.01.2020

The General Managers, All Zonal Railways.

Sub: Utilization of Sub-urban Railways for transportation of E-commerce consignments.

E-commerce is a rapidly growing segment of Indian economy, and provides huge opportunities to Railways to expand into new hitherto unexplored areas. To facilitate exploitation of this attractive market, the provisions of Rule No. 514 (6) of IRCA Coaching Tariff No. 26 Pt.I (Vol.I) may be utilized, which reads as under:

"The maximum limit of luggage which can be carried in EMU trains in passenger compartments is the free allowance granted for different kinds of tickets viz. STTs, MST/QSTs. No such restriction is applicable to luggage booked in excess of free allowance and carried in vendor's compartment/luggage van".

Sealdah Division of Eastern Railway has already, with the approval of DRM, launched a pilot project for transportation of E-commerce consignments in the Vendor compartments of suburban (EMU local) trains.

Zonal Railways may utilize the aforementioned provisions for transportation of E-commerce consignments in EMU/DMU/MEMU trains, under the following terms and conditions:

- 1. EMU/DMU/MEMU train services in non-peak hours, along with the quantity (Tonnage) permissible in respective service, may be identified for this purpose so that the regular passengers/vendors are non inconvenienced. However, booking and carriage of consignments in small quantities may be permitted during peak hours, if found feasible.
- 2. The consignments shall be booked and carried as 'Luggage' in Vendor compartment of EMU/DMU/MEMU trains along with consignment of other vendors on day-to-day/temporary basis. However, Railways may also enter into long term contract with interested parties for this purpose. The modalities of the contract, along with the duration of such contract, may be decided by the PCCM of the concerned Zonal Railway.
- 3. The consignments shall be charged at Scale-'L' along with other charges viz. Development charge, GST, etc. as per extant rules.
- 4. Loading/unloading has to be done by the party/representative of party only. No detention of train will be allowed on account of loading/unloading of consignments.
- 5. Loading/unloading of consignments at intermediate stations shall not be normally allowed. However, Railways may decide to allow loading/unloading at any intermediate station (if operationally feasible) with the approval of DRM.

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6. 02 (two) escorts of the party shall be allowed to travel with the booked consignment with valid tickets for them.

Zonal Railways may modify some of these terms and conditions (except the scale of charging, as mentioned in item 3 above) with the approval of General Managers depending on the local conditions.

This issues with concurrence of Finance Directorate of Ministry of Railways,

(Mudit Chandrd) Director Freight Marketing

No. 2019/TC(FM)/11/01

New Delhi, Dated 31 .01.2020

Copy forwarded to:

1. The Deputy Comptroller & Auditor General of India (Railways) Room No. 224, Rail Bhawan with 36 spares.

2. Principal Financial Advisors, All Indian Railways.

for Financial Commissioner/Railways New Delhi, Dated 31 .01.2020

No. 2019/TC(FM)/11/01

Copy forwarded for information and necessary action to:

- 1. The Principal Chief Operations Managers, All Indian Railways.
- 2. The Principal Chief Commercial Managers, All Indian Railways.
- 3. The Chief Traffic Planning Managers, All Indian Railways.
- 4. The Chief Freight Traffic Managers, All Indian Railways.
- 5. The Chief Commercial Manager (FM), All Indian Railways.
- 6. Director General, RDSO, Manak Nagar, Lucknow.
- 7. Director, Indian Railways Institute of Transport Management (IRITM), Manak Nagar, Lucknow.
- 8. Director General, National Academy of Indian Railways, Vadodara.
- 9. Managing Director/ Chief Commercial Manager, Konkan Railway Corporation, Belapur Bhawan, Plot No. 6, Sector-11, CBD Belapur, Navi Mumbai-400014.
- 10. Managing Director, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi.

11. Managing Director, DFCCIL, Pragati Maidan, New Delhi.

(Mudit Chandra)

Director Freight Marketing
New Delhi, Dated 3\(\).01.2020

No. 2019/TC(FM)/11/01

Copy for information to:

- 1. CRB, FC, MT, ME, M(RS), MS, M(Tr.), M(S&T), M(MM), DG(RPF), and Secretary Railway Board, New Delhi.
- 2. AM(Traffic), AM(C), Adv (Infra), Adv. (Vig), EDTC(Rates), EDTT(M), EDTT(S), EDTT(F), ED(Plg.) EDT(PPP), EDV(T), EDF(C), DTT(Coord), OSD(CRB), OSD(MT), Co-Chairman/TMIR, Chairman and Convener/AGE and DTC(R)/Railway Board, New Delhi.